

If we can't fix it, we won't let you down!



A Furniture Protection Plan covers life's little accidents, such as food or drink spills and accidental damage.



When accidents happen we have a team of trained furniture experts ready to repair damage and remove stains. To make a claim simply visit our website (guardsman.co.uk) or call our UK call centre on: **0345 128 1240**.



Wherever possible our network of expert repair technicians and cleaning specialists always try to repair the damage.



If a repair isn't possible, we will source new parts for you, or a replacement item if parts are not available.



Claim for as many incidents as you need over 5 years. You'll have cover for parts, labour and replacement items up to the indemnity value of your plan. Your indemnity value is the price you originally paid for your furniture or £15,000 (£25,000 for beds), whichever is the lowest. Your limit of indemnity will reduce after each claim.



5 Year Furniture Care Package

The legal bit



You can view the current summary terms and conditions at any time.

Simply open the camera on your smartphone and hover over the QR code image. This will then bring up a link that will take you to the webpage which contains the relevant documents.

It is an important document which sets out the reasons why this 5 year Furniture Protection Plan is considered suitable, or the most suitable, for your particular needs, objectives and circumstances.



A Guardsman Protection Plan is not a substitute for regular care and cleaning. We'll take care of the accidents, but the day to day care is down to you. Visit www.safeclean.co.uk to find your local technician and obtain a free quotation.

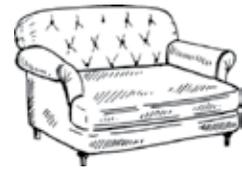
This Furniture Protection Plan meets the demands and needs of those who are eligible and wish to protect their furniture against accidental stains and accidental damage for 5 years.

Guardsman is a registered trademark. 810189 April 2022



A complete furniture care package to help you really enjoy your furniture

Guardsman Care Package = Protection Plan + Specialist Care Kit⁺



1. Furniture Protection Plan for peace of mind

A furniture protection plan is there to make sure you really can enjoy your furniture. It gives you total peace of mind, knowing that if we can't repair the damage, we'll replace the damaged part or the item of furniture.



2. Specialist Care Kit

Our specialist care kit has been developed with your furniture in mind. Use it regularly to keep your furniture looking great!



3. Expert technician network

Our network of cleaning and repair technicians are the best in the industry and will always aim to repair the damage on their first visit!

⁺An insurance plan can only be sold as part of a care package, including a specialist care kit. Additional care kits can be purchased separately.



So what am I actually covered for?

We'll cover you for accidents to your fabric and leather upholstery, dining and cabinet furniture, beds and bedroom furniture that result in damage or staining.

Accidental stains examples include ...

- ✓ **Drinks** such as red wine or coffee
- ✓ **Food** such as curry or pizza
- ✓ **Human & animal bodily fluids** such as blood or vomit
- ✓ **Ink** such as ballpoint pen, felt tip or permanent marker
- ✓ **Unidentifiable stains** (not as a result of a build-up)
- ✓ **Paint**
- ✓ **Make-up** and toiletries
- ✓ **Dye transfer** from jeans or newspaper (not as a result of a build-up)
- ✓ **Oil based stains** such as grease or tar
- ✓ **Adhesives and glues**
- ✓ **Bleaches** and other household cleaning products
- ✓ **Acidic liquids** such as vinegar and lemon juice

Accidental damage examples include ...

- ✓ **Tears and rips** caused by keys and belt buckles
- ✓ **Burns** caused by cigarettes
- ✓ **Thread pulls**
- ✓ **Pet scratches, bites or chews** (not as a result of a build-up)

Recliner mechanism top-up plan covers you against:

- ✓ **Mechanism** - failure, breaking or bending
- ✓ **Electrical** - failure of control box, transformers and motor
- ✓ **Wires** - breakages and cuts
- ✓ **Switches** - breakage, jamming or failure

*This plan covers for failure of a recliner mechanism, following the expiry of your manufacturer's guarantee. It is ONLY available when purchased in conjunction with a Guardsman 5 year Protection Plan.



We do not cover for*:

- ✗ General cleaning
- ✗ Wear and tear
- ✗ Colour change
- ✗ Damage caused by perspiration
- ✗ Structural damage including textural changes, seam or stitching separation, fraying and interior softening
- ✗ Damage to the mattress if a Guardsman approved mattress protector is not in use (Bed Plan only)
- ✗ Animal damage that has been allowed to accumulate

*This is not an exhaustive list, refer to the full terms and conditions for the complete list.



Coffee stain removal

